

 **get online  
week**  
19-25 October



# Invitation

Join Us on Zoom **23 October  
2020 @ 11.30am**

Celebrate Get Online Week  
for your chance to win a  
**Samsung Tablet**

**Richmond Tweed  
Regional Library**

Connect. Discover. Escape.

# Frequently Asked Questions.

## What is ZOOM?

Zoom is a video conferencing service you can use to virtually meet with others - either by video or audio-only or both, all while conducting live chats .

## Will it cost me anything?

It will not cost anything to download the Zoom app or attend meetings. The App is **free**. The basic zoom package allows you to join and create meetings for multiple users .

## Do I need to download the App?

You can use Zoom without a download through your browser, however you will not be able to use all of the features, we recommend downloading the App for the best experience. We will show you how!

## How will I access the meeting/ party?

When you are invited or sign up for a zoom event you will receive an invitation via email, usually about 24 hours before the event, this email will have a URL (link) this is your meeting ID .

To enter the meeting you click on the link OR copy the link into your zoom app. And click JOIN.



## **Will my meeting ID code work more than once?**

YES! As long as the meeting is in progress you can leave and join the meeting using your code as many times as you need.

This can be helpful if your connection drops out.

## **Can I join the meeting early?**

YES! Our hosts will be available up to an hour before the party if you have questions or would like to test your settings before the event, You are most welcome to 'drop in' to test your connection or troubleshoot with our support. We are here to help you have a fun first time experience. Simply use your code to enter the "room".

## **I am nervous, Will I have to talk ?**

We are here to make sure the Get Online Zoom Party is a safe and fun way to learn about video conferencing, we would love to hear you share some of what you have learned during Get Online Week, or how increasing your confidence online has been a challenge or positive experience. Our hosts will give you informal opportunities to speak or send live chat by typing your comments if you prefer. Relax and enjoy connecting with others from your region who have taken up the challenge.



# Where can I attend Zoom Events?

You can connect with communities all over the world by joining Free and Ticketed zoom events online, on a range of sites such as Eventbrite , Humanitix, or your Local, State and National Libraries, Museums and Galleries and many more!

<https://www.eventbrite.com.au/>

<https://www.humanitix.com/au/>

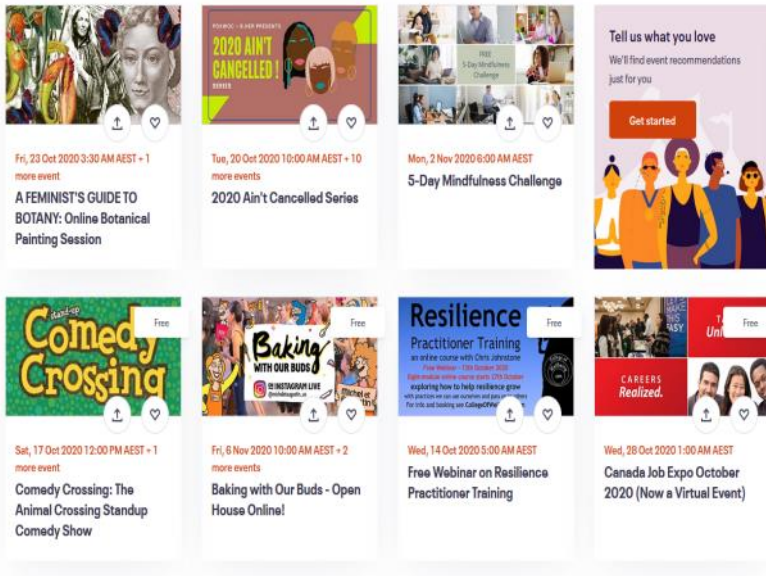
<https://www.sl.nsw.gov.au/>

The logo for Humanitix, featuring the word "HUMANITIX" in a bold, purple, sans-serif font. The letter "X" is stylized with a small, curved line underneath it.The logo for Eventbrite, consisting of the word "eventbrite" in a white, lowercase, sans-serif font, centered within a solid orange rectangular background.

Simply search “Online events” or “Free Zoom Events” to begin finding classes, exhibitions, information sessions and webinars. Learning to use video conferencing will allow you discover a whole world of new experiences, information, entertainment and connection.

Your Library Staff are always happy to support your digital learning. Just  
Ask Us How!

## Events in Online Events



Like and Follow our Richmond Tweed Regional Library

Facebook Page to keep up to date with our online events, including author talks and our regional readers book club.

# Appointment NOTES

Access a test zoom meeting to try out your connection,  
camera, audio and the  
features of ZOOM at  
<https://zoom.us/test>

**Now is the time to get online!**  
**You are invited to celebrate**  
**Get Online Week with**  
**Richmond Tweed Regional Library**

Your 'Zoom Ready' appointment

Will be on        /        /

@        am/pm NSW

Branch

Phone appointment

With:

RTRL BRANCH CONTACT DETAILS ARE PROVIDED  
ON BACK PAGE



## Ballina Area

Alstonville 02 66285 527

Ballina 02 6686 2831

Lennox Head 02 66876398

## Byron Area

Brunswick Heads 02 66851816

Byron Bay 02 6685 8540

Mullumbimby 02 6684 2992

## Lismore Area

Goonellabah 02 6625 1235

Lismore 02 6621 2464

## Tweed Area

Kingscliff 02 66741 607

Murwillumbah 02 6670 2427

Tweed 07 5536 3672

# Richmond Tweed Regional Library

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Call your local library or visit [www.rtrl.nsw.gov.au](http://www.rtrl.nsw.gov.au) to find out what's on in your area



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