

Get Online Week 2023 – Prize terms and conditions

Richmond Tweed Regional Library

6 Centenary Drive

Goonellabah

NSW 2480

ABN 76 627 854 165

Start and end of promotion – 16 October 2023 – 20 October 2023

- The criteria for the Promotion, including how to enter, number and type of prizes available, and the dates of the Promotion are made public in a post on Richmond Tweed Regional Library's (the Promoter) Facebook page, Instagram account, and/or website, and as part of these terms and conditions.
- Entrant's consent and agree that their survey entries, including images and/or photographs taken as a result of prize winning or participation in the program, can be used by the Promoter for promotional purposes, including online and in print.
- The Promotion is offered by Richmond Tweed Regional Library, 6 Centenary Drive, Goonellabah
- There is no cost to enter the prize draw.
- Entry is open to people living in, or visiting the area of the Ballina, Byron, Lismore and Tweed Local Government Areas.
- To enter the draw to win a Samsung Galaxy Tab A Lite, participants must participate in a Get Online Week activity at an RTRL branch or online, and complete the Get Online Week participant survey at their local branch or online. The prize draws will be held on Friday 20 October 2023 at the Get online Week wrap up Tea Party events at Lismore Pop-up Library at 10am, Goonellabah Library, Alstonville Library, Ballina Library, Lennox Head Library, Byron Bay Library, Mullumbimby Library, Kingscliff Library, Murwillumbah Library, Tweed Heads Library at 3pm and will be drawn from completed surveys received online and by the library branch up to the time of the draw during the Tea Party. Total prize pool is \$2,500 consisting of 8x Samsung Galaxy Tab A7 Lite (RRP \$249 each), 11x books (RRP \$30 each), 22 x box chocolates (RRP \$10 each). Winners will be drawn at random.
- Participants will be entered into the draw for the branch they completed a paper survey at or the branch selected in the online draw. Party and draw dates may be subject to change. Changes will be advertised on the RTRL website and social media. For online surveys, participants will be included in the branch selected as main branch used in the web survey form. Winners do not need to be present at the draw to win. Winners will be notified by phone or email. Any unclaimed prizes will be redistributed if not claimed by November 30, 2023. Winner results will be announced on our social media accounts and online. Winners can collect their prize in person from a Richmond Tweed Regional Library branch of their choosing
- The Promoter takes no responsibility for lost, damaged, misdirected, late or illegible entries, incorrect or inaccurate transcription of entry information, or for any human error, technical malfunctions, lost/delayed data transmission, omission, interruption,

deletion, defect, line failures of any telephone network, computer equipment, software, inability to access telecommunications network services, or any other error or malfunction.

- Any disputes will be heard, and a final decision made, by the Regional Library Manager whose decision is final.
- The promoter takes no responsibility for injury, damage, loss or costs caused by the use of prizes awarded.
- Information collected as part of competition entry will be used to select winners. We will not use your information for any other purpose. We will not share your information with any other organisation.