

FEES AND CHARGES

FY 2024/25. Effective 1 July 2024

MEMBERSHIP TYPES

Full Membership FREE

Person living in the Richmond Tweed Local Government Areas, providing necessary documentation (ask staff for details).

Provisional Membership FREE

Person unable to provide all necessary documentation for a Full Membership but can provide some (ask staff for details).

Visitor Membership* \$41.90

Person who does not have a current membership with another Public Library in Australia, this includes international visitors.

**Visitors may not access Inter Library Loans.
Visitors are entitled to borrow up to four books at a time.
This membership is valid for a period up to twelve months.*

Reciprocal Membership FREE

Person who is already a member of and living in the Local Government Areas listed:

- Richmond-Upper Clarence Regional Library
- Gold Coast Public Libraries
- Clarence Regional Library
- Tenterfield Public Library

Australian Library Membership FREE

Person who is a member of another Australian library other than the four listed above, providing necessary documentation (ask staff for details).

Restricted Membership FREE

Person who has no fixed local address. ID needed as proof of name. One item on loan only.

BOOK CLUB

Book Club per item \$2.00

INTERNET & PC USE

Full Member	Internet	FREE
Provisional Member	PC	FREE
Reciprocal Member	Wi-fi	FREE
Restricted Member		
Visitor Member		

Australian Library Member	<u>PC & Internet</u>	
Non-Member	Per 15min	\$2.10
	Wi-fi	FREE

Note: Session limits apply. Internet and PC use is limited to a maximum of one hour per session for all users. Wi-fi is a maximum of two hours per session for Visitors.

PHOTOCOPYING & PRINTING*

B&W		Colour	
A4	\$0.60	A4	\$1.10
A3 (where available)	\$1.10	A3 (where available)	\$2.10

*Photocopying & Printing charges are per side

Photo Quality Prints (where available) \$4.80

SERVICES: RESEARCH, PHONE & SCANNING

Research for Patron	First hour free then \$101.20 per hour
Assisted scanning document to email	\$0.50 per page
Local Phone Call	\$0.50 per call
Scan of Local History photograph	\$4.40 per photo

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RESERVATIONS

RTRL Collection Item	\$2.00
Interlibrary Loan Item (+ any additional lending library charge)	\$4.50
Non-Public Library Interlibrary Loan*	
- Physical item	\$34.60+
- Digitalised item**	\$20.40

* Non-public libraries charge different amounts; the actual fee payable will be 100% of the amount charged.

** Must be paid prior to emailing.

LOST OR DAMAGED ITEMS

- Library Membership card \$3.20
- Borrowed Item* Cost of Item + \$11.00
Book/CD/DVD/Magazine etc.

*Processing fee of \$11.00 will be charged if Tax Invoice has been generated.

Please note:

If the lost or damaged item is part of a set, the cost of the complete set may be charged.

- Talking Book CD \$22.00 each

Please note:

If the CD belongs to a Hodder, Harper, Penguin, Macmillan, Random or ABC Talking Book the cost of the complete set will be charged for. These talking books are not replaceable in-part.

Refund - A refund may be available for a lost Borrowed Item if it is found by the patron within six months and returned in good condition. The refund will not include the original \$11.00 processing fee. A receipt must be produced.

ITEMS FOR PURCHASE

Headphones	\$3.70
Library Bags:	
- Basic, Blue non-woven	\$4.40
- Small, Calico	\$6.60
- Large, Jute	\$11.00
Pens	\$0.70
Plastic Sleeves	\$0.50
USB Memory Stick	\$9.30

BALLINA/BYRON/TWEED/LISMORE LGA'S AND SUPPORT SERVICES LIBRARY ROOM HIRE

	Commercial Hire	Community Hire
Meeting Room	\$36.70 per hr	\$25.40 per hr