

# FEES AND CHARGES

FY 2021/22. Effective 1 July 2021

## MEMBERSHIP TYPES

### Full Membership FREE

Person living in the Richmond Tweed Local Government Areas, providing necessary documentation (ask staff for details).

### Provisional Membership FREE

Person unable to provide all necessary documentation for a Full Membership but can provide some (ask staff for details).

### Visitor Membership \$36.00

Person who does not have a current membership with another Public Library in Australia, this includes international visitors.

*\*Visitors may not access Inter Library Loans.  
Visitors are entitled to borrow up to four books at a time.  
This membership is valid for a period up to twelve months.*

### Reciprocal Membership FREE

Person who is already a member of and living in the Local Government Areas listed:

- Richmond-Upper Clarence Regional Library
- Gold Coast Public Libraries
- Clarence Regional Library
- Tenterfield Public Library

### Australian Library Membership FREE

Person who is a member of another Australian library other than the four listed above, providing necessary documentation (ask staff for details).

### Restricted Membership FREE

Person who has no fixed local address. ID needed as proof of name. One item on loan only.

## BOOK CLUB

Book Club per item \$2.00

## INTERNET & PC USE

Full Member	Internet	FREE
Provisional Member	PC	FREE
Reciprocal Member	Wi-fi	FREE
Restricted Member		
Visitor Member		

Australian Library Member Non-Member	<u>PC &amp; Internet</u>	
	Up to 15min	\$1.10
	Up to 30min	\$2.20
	Wi-fi	FREE

Note: Session limits apply. Internet and PC use is limited to a maximum of one hour per session for all users. Wi-fi is a maximum of two hours per session for Visitors.

## PHOTOCOPYING & PRINTING

B&W		Colour	
A4	\$0.30	A4	\$0.60
A3 (where available)	\$0.60	A3 (where available)	\$1.20
Photo Quality (where available)		\$3.50	

## SERVICES: RESEARCH, PHONE & SCANNING

Research for Patron	First hour free then \$90.00 per hour
Assisted scanning document to email	\$0.20 per page
Local Phone Call	\$0.30 per call
Scan of Local History photograph	\$3.50 per photo

## ITEMS FOR PURCHASE

Headphones	\$2.50
Library Bags:	
– Basic, Blue non-woven	\$3.00
– Small, Calico	\$5.00
– Large, Jute	\$7.00
Pen	\$0.50
Plastic Sleeve	\$0.30
USB Memory Stick	\$8.00

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## RESERVATIONS

Richmond Tweed Library Collection Item	\$2.00
Interlibrary Loan Item (+ any additional lending library charge)	\$4.50
Non Public Library Interlibrary Loan	
- Physical item	\$28.80+
- Electronic item*	\$18.50
* (must be paid prior to emailing)	

## LOST OR DAMAGED ITEMS

- Library Membership card \$2.20
- Borrowed Item Cost of Item PLUS \$10.00\*  
Book/CD/DVD/Magazine etc.

*\*Processing fee of \$10.00 will be charged if Tax Invoice has been generated.*

*Please note:*

*If the lost or damaged item is part of a set, the cost of the complete set may be charged for.*

- Talking Book CD \$18.50 each

*Please note:*

*If the CD belongs to a Hodder, Harper, Penguin, Macmillan, Random or ABC Talking Book the cost of the complete set will be charged for. These talking books are not replaceable in-part.*

Refund - A refund may be available for a lost Borrowed Item if it is found by the patron within six months and returned in good condition. The refund will not include the original \$10.00 processing fee. A receipt must be produced.

## ROOM HIRE

	Commercial Hire	Community Hire
Ballina Library	\$32.50 per hr	\$22.50 per hr
Byron Library	\$32.50 per hr	\$22.50 per hr
Lismore Library	\$28.00 per hr	\$14.00 per hr

## FYI - F&C changes from previous year

- Plastic sleeves:** Increased to 30 cents each
- Research for patrons:** First hour free then \$90/hour
- Non Public Library Inter Library Loan Fee**  
\$28.80+ per physical item and  
\$18.50 for electronic delivery  
**\* MUST BE PAID PRIOR TO EMAILING \***

(These ILL fees increased on 1 April 2020 but it was too late to add them into the budget)