

GUIDE TO FEES AND CHARGES

Effective 1 July 2019

MEMBERSHIP TYPES

Full Membership FREE

Person living in the Richmond Tweed Local Government Areas, providing necessary documentation (ask staff for details).

Provisional Membership FREE

Person unable to provide all necessary documentation for a Full Membership but can provide some (ask staff for details).

Visitor Membership \$36.00

Person who does not have a current membership with another Public Library in Australia, this includes international visitors.

**Visitors may not access Inter Library Loans.*

Visitors are entitled to borrow up to four books at a time.

This membership is valid for a period up to twelve months.

Reciprocal Membership FREE

Person who is already a member of and living in the Local Government Areas listed:

- Richmond-Upper Clarence Regional Library
- Gold Coast Public Libraries
- Clarence Regional Library
- Tenterfield Public Library

Australian Library Membership FREE

Person who is a member of another Australian library other than the four listed above, providing necessary documentation (ask staff for details).

Restricted Membership FREE

Person who has no fixed local address. ID needed is proof of name. One item on loan only.

BOOK CLUB

Book Club per item \$2.00

INTERNET & PC USE

Full Member
Provisional Member
Reciprocal Member
Restricted Member
Visitor Member

Internet	FREE
PC	FREE
Wi-fi	FREE

Australian Library Member
Non-Member

PC & Internet	
Up to 15min	\$1.10
Up to 30min	\$2.20
Wi-fi	FREE

Note: Session limits apply.

Internet and PC use is limited to a maximum of one hour per session for all users. Wi-fi is a maximum of two hours per session for Visitors.

PHOTOCOPYING & PRINTING

B&W		Colour	
A4	\$0.20	A4	\$0.50
A3 (where available)	\$0.40	A3 (where available)	\$1.00
Photo Quality (where available)		\$3.50	

PHONE & SCANNING SERVICES

Local Phone Call \$0.30 per call
Scan of Local History photograph \$3.50 per photo

ITEMS FOR PURCHASE

Headphones	\$2.50
Library Bags:	
– Basic, Blue non-woven	\$3.00
– Small, Calico	\$5.00
– Large, Jute	\$7.00
Pen	\$0.50
Plastic Sleeve	\$0.10
USB Memory Stick	\$8.00

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RESERVATIONS

Richmond Tweed Library Collection Item	\$2.00
Inter Library Loan Item (+ any additional lending library charge)	\$4.50
Non Public Library Inter Library Loan	\$16.00

OVERDUE ITEMS

Each item 10¢ per day*

**Charges are capped at \$3.50 per item. Item is assumed lost after 35 days - refer to Lost or Damaged Item Charges below for lost borrowed items.*

Quick Reads \$1.00 per day

LOST OR DAMAGED ITEMS

- Library Membership card \$2.20
- Borrowed Item Cost of Item PLUS \$10.00*
Book/CD/DVD/Magazine etc.

**Processing fee of \$10.00 will be charged if Tax Invoice has been generated.*

Please note:

If the lost or damaged item is part of a set, the cost of the complete set may be charged for.

- Talking Book CD \$18.50 each

Please note:

If the CD belongs to a Hodder, Harper, Penguin, Macmillan, Random or ABC Talking Book the cost of the complete set will be charged for. These talking books are not replaceable in-part.

Refund - A refund may be available for a lost Borrowed Item if it is found by the patron within six months and returned in good condition. The refund will not include the original \$10.00 processing fee. A receipt must be produced.

ROOM HIRE

	Commercial Hire	Community Hire
Ballina Library	\$32.50 per/hr	\$22.50 per/hr
Byron Library	\$32.50 per/hr	\$22.50 per/hr